

# KLINIQ

## PRIVACY POLICY

### Data Collection, Use & Protection

Kliniq LLC · 650 NE 32nd Street, Unit 2206, Miami FL 33137  
sales@kliniq.tech · <https://www.kliniq.tech>

### 1. INTRODUCTION

This Privacy Policy ("Policy") explains how Kliniq LLC ("Company," "we," "us," "our") collects, uses, shares, and protects information in connection with its services, platforms, websites, and products ("Services"). By using the Services, you ("Client" or "User") consent to the practices described herein.

Kliniq LLC reserves the right to update or modify this Policy at any time, without notice. Continued use of the Services constitutes acceptance of any revised Policy.

### 2. INFORMATION WE COLLECT

We may collect the following categories of information:

- **Account Information:** name, email, phone, business details, billing details.
- **Usage Information:** interactions with our Services, log data, device identifiers.
- **Content and Data:** information you or your users upload, input, or transmit.
- **Payment Information:** billing addresses and payment methods (processed through secure third-party providers).
- **Sensitive Information:** where required by law or regulation (e.g., GDPR/HIPAA compliance).

### 3. HOW WE USE INFORMATION

We may use collected information to:

1. Provide, operate, and improve Services.
2. Authenticate users and manage accounts.
3. Process payments and enforce billing obligations.
4. Comply with legal and regulatory obligations (GDPR, HIPAA).
5. Communicate with Clients regarding Services, updates, or security notices.
6. Enforce our Terms of Service, AUP, SLA, and agreements.
7. Protect against fraud, misuse, and unauthorized activity.

## 4. HOW WE SHARE INFORMATION

- With service providers and contractors who perform services on our behalf.
- With regulators, law enforcement, or courts where legally required.
- With affiliates or successors in connection with corporate restructuring, merger, or sale.
- With third parties, strictly as needed, to enforce agreements or protect our rights.

**We do not sell personal information.**

## 5. DATA SECURITY

We implement reasonable technical and organizational measures to protect information. However, no system is completely secure. Kliniq LLC disclaims liability for unauthorized access, loss, or disclosure beyond its reasonable control.

## 6. DATA RETENTION

We retain data only as long as necessary for business, legal, or regulatory purposes, or as required under applicable law. Kliniq LLC reserves the right to delete, archive, or anonymize data at its discretion.

## 7. INTERNATIONAL TRANSFERS

By using the Services, you consent to the transfer of information to the United States and other jurisdictions, which may not provide the same protections as your local laws.

## 8. GDPR & HIPAA COMPLIANCE

- **GDPR:** To the extent applicable, Clients subject to GDPR may request access, correction, deletion, or portability of their personal data. Kliniq LLC processes data as a “Processor” on behalf of its Clients.
- **HIPAA:** To the extent applicable, Clients requiring HIPAA compliance must enter into a Business Associate Agreement (BAA). Kliniq LLC does not assume HIPAA obligations unless explicitly agreed in writing.

## 9. CHILDREN'S PRIVACY

The Services are not directed to individuals under the age of 18. We do not knowingly collect information from minors.

## 10. YOUR RIGHTS

Depending on jurisdiction, you may have rights including:

- Access, correction, or deletion of data.
- Restriction or objection to processing.
- Withdrawal of consent (where applicable).

Requests may be submitted to [sales@kliniq.tech](mailto:sales@kliniq.tech). Kliniq LLC reserves the right to deny requests as permitted by law.

## 11. DISCLAIMERS & LIMITATION OF LIABILITY

All information handling is provided "AS IS" and "AS AVAILABLE." Kliniq LLC disclaims all warranties regarding privacy, data handling, or compliance, except as explicitly required by law.

TO THE MAXIMUM EXTENT PERMITTED: Kliniq LLC's liability for privacy-related claims shall not exceed the lesser of \$100 or 30 days of fees paid. Kliniq LLC shall not be liable for indirect, incidental, consequential, special, or punitive damages.

## 12. GOVERNING LAW AND DISPUTE RESOLUTION

This Policy shall be governed by Florida law. Any dispute shall be resolved by binding arbitration in Miami, Florida, under AAA rules.

Users waive the right to jury trial, class action, or representative proceedings.

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**Authorized By:** Pretish Patel, Founder & CEO, Kliniq LLC

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**KLINIQ**

KlinIQ LLC — MedSpa Marketing Agency